

## General Agreement

This agreement is between marCOM (Registry.MK] with address Danica Rucigaj 11, 1000 Skopje, Macedonia and the Customer (The Registrar), for services for .MK domains, provided by marCOM

marCOM is keeping secret all administrative and technical procedures and specifications concerning the operation of domains except in the case of publicly available data which are publicly published. marCOM have the right to use trustee agent as contact for certain domain names if it is considered appropriate to perform the registration service, view trustee agreement.

The domain name and its use must be in accordance with the .MK policy.

The registrant is obliged to provide accurate and up-to-date contact information such as: Name, Company and IDnumber (where applicable), Postal Address, Country, Phone and Email. The registrant is obliged to report any changes to these details immediately and to correct any mistakes. marCOM may ask the registrar for validation of the registered contact details. The registrant has 15 calendar days to respond. marCOM is entitled to deactivate the domain prior to or after the validation process if the contact details are incorrect or unreliable. marCOM shall not be liable to the Registrant or Registrar or responsible for any type of cost or lost profits that may arise directly or indirectly as a result of any interruption in the usage of the domain name while the domain name is deactivated, redirected or forwarded to a new domain name server as a result of any alleged criminal use of the domain by the Registrant, or failed validation of contact registrant details, even if the Registrant is later cleared of any suspicion following a court ruling or any other type of administrative process.

marCOM reserves the right to change the price of the services at any time.

The customer assumes liability for the use of the services for domains, provided by marCOM. The customer waives all claims against marCOM which may arise from the use of the services for domains, provided by marCOM.